

Relying Party Agreement

THIS RELYING PARTY AGREEMENT CONTAINS A BINDING INDIVIDUAL ARBITRATION AND CLASS ACTION WAIVER PROVISION THAT AFFECTS YOUR RIGHTS.

IMPORTANT—PLEASE READ THIS RELYING PARTY AGREEMENT CAREFULLY BEFORE (I) DOWNLOADING, ACCESSING, OR USING ANY CERTIFICATE OR CERTIFICATE-RELATED INFORMATION PROVIDED BY NAVER CLOUD TRUST SERVICE. IF YOU DO NOT ACCEPT THE TERMS OF THIS AGREEMENT, YOU ARE NOT CONSIDERED A RELYING PARTY AND ANY RELIANCE BY YOU ON THE CERTIFICATE OR CERTIFICATE SERVICES SHALL BE AT YOUR OWN RISK AND NOT COVERED BY THE LIMITED WARRANTY.

This Relying Party Agreement (the "Agreement") is entered into between NAVER CLOUD TRUST SERVICES Corp. ("NAVER Cloud Trust Services") and you, the individual or entity accessing, using, or relying on a Certificate or related Certificate Services ("you").

By downloading, querying, or relying on any certificate or certificate-related information provided by NAVER Cloud Trust Services, including via its PKI infrastructure, repositories, CRLs or OCSP responders, you agree to be bound by this Agreement.

If you do not agree to the terms of this Agreement, you may not access or rely on NAVER Cloud Trust Services Certificates or services.

1. DEFINITIONS

1.1 "Certificate" refers to a digital certificate in X.509 v3 format issued by NAVER Cloud Trust Services.

1.2 "Certificate Services" refers to any OCSP responders, CRLs, repositories, or validation services provided by NAVER Cloud Trust Services.

1.3 "CP/CPS" means the Certificate Policy and Certification Practice Statement published by NAVER Cloud Trust Services.

1.4 "DV Certificate" means a domain validation certificate issued to verify domain control.

1.5 "OV Certificate" means an organization validation certificate that verifies domain control and organization identity.

1.6 "Application Software Supplier" means the developers and publishers of Internet browser software and other relying-party application software that display Certificates and distribute NAVER Cloud Trust Services' Certificates with NAVER Cloud Trust Services' express approval.

1.7 "Subscriber" refers to the individual or organization to whom a Certificate is issued.

1.8 "Relying Party" means any entity that relies on a Certificate issued by NAVER Cloud Trust Services and meeting the conditions in Article 3 of this Agreement, provided you or the entity you represent are neither (i) the Subscriber who was issued the Certificate, nor (ii) the Application Software Supplier whose software displays information relating to the Certificate.

1.9 "Warranty Period" means the period of time when a Certificate is valid, beginning from the time of issuance and ending upon the earlier of revocation or expiration.

2. SCOPE AND CONSENT

2.1 The terms and conditions set forth in this Agreement constitute a final binding agreement between you and NAVER Cloud Trust Services with respect to your use of the Certificate or Certificate Services as a Relying Party or otherwise.

2.2 You acknowledge that your use of any of the Certificate or Certificate Services constitutes (i) your unmodified acceptance of this Agreement, the applicable CP/CPS prior to relying on any Certificate or Certificate Services and (ii) sufficient consideration provided by NAVER Cloud Trust Services for your obligations herein.

2.3 This Agreement is effective immediately upon your use of or reliance on the Certificate or Certificate Services and continues for as long as you use or reasonably rely on the Certificate or Certificate Services.

3. RELYING PARTY OBLIGATIONS

You agree:

- (a) To confirm the status (e.g., revocation or validity) of the Certificate or Certificate Services (such as OCSP or CRL) before reliance.
- (b) To verify that the Certificate or Certificate Services are used in a context appropriate for their level, reliability, and intended purpose (e.g., DV Certificates for domain-level use only; OCSP for status verification, not identity validation).
- (c) To evaluate the associated risks and determine whether reliance is reasonable.
- (d) Not to rely on any expired, revoked, or misused Certificates or Certificate Services.

4. RESTRICTIONS ON USE

You must not use a Certificate or Certificate Services:

- (a) For critical systems such as nuclear facilities, aircraft navigation, life-support systems, or military applications.
- (b) As legal proof of identity or for non-repudiation in high-value, high-risk transactions without appropriate validation.
- (c) If it is a test, demo, or expired Certificate or Certificate Services.

5. LIMITED WARRANTY

During the Warranty Period, NAVER Cloud Trust Services warrants to the Relying Party that NAVER Cloud Trust Services has exercised reasonable care in following the validation process set forth in the appropriate CP/CPS when issuing a Certificate. This warranty is void if you breach the terms of this Agreement.

6. CLAIM ELIGIBILITY

A claim for compensation may be made only if all of the following conditions are met:

- (a) Certificate/ Certificate Services Validity and Status Verification

At the time of the security incident, the Certificate or Certificate Services must have been valid and not revoked.

The claimant must have verified the certificate's validity and revocation status through status information provided by NAVER Cloud Trust Services, such as CRLs or OCSP, prior to relying on the certificate.

- (b) Transaction Under Encrypted Communication

The transaction must have occurred over a session secured by SSL/TLS encryption, and the NAVER Cloud Trust Services' Certificate or Certificate Services must have been actively used during the transaction.

(c) Reasonable Reliance and Actual Damages

The claimant must have reasonably relied on the Certificate or Certificate Services and the reliance must have directly resulted in tangible and financial damages due to inaccurate certificate information or NAVER Cloud Trust Services' negligence in its validation process. Claims will be excluded if the risk could have been recognized through available information at the time of the transaction, such as browser warnings or public alerts.

(d) Prior Dispute Resolution Effort

The claimant must have first attempted to resolve the issue by filing a dispute or requesting a refund from the relevant payment provider (e.g., credit card company, bank), and such request must have been denied.

(e) Filing Deadline

The claim must be submitted to the following email address within 60 days of the date of the incident: dl_rootca@navercorp.com

Claims submitted after the deadline will be considered automatically waived.

(f) Documentation and Cooperation Requirement

The claim must include the following information, and the claimant must provide additional documentation or cooperate with NAVER Cloud Trust Services' investigation upon request:

- Claimant's full name, address, phone number, and email
- Date of the incident and estimated damage amount
- Description of the transaction and how the Certificate or Certificate Services was used
- Detailed explanation of how the damage occurred
- Relevant logs, transaction records, payment information, etc.
- If necessary, the claimant must agree to assign subrogation rights to NAVER Cloud Trust Services to allow for recovery of damages.

(g) Appeal Process

If the claimant disagrees with NAVER Cloud Trust Services' initial decision, a written appeal may be submitted within 30 days of the decision notification date.

Failure to appeal within this period may result in the forfeiture of any further challenge or legal remedy.

7. LIMITATION OF LIABILITY

7.1 Except as expressly stated, all services (including OCSP, CRLs, or repository access) are provided "as is" and "as available." NAVER Cloud Trust Services disclaims all warranties, including but not limited to merchantability, fitness for a particular purpose, and non-infringement. NAVER Cloud Trust Services does not guarantee uninterrupted or error-free operation of its services.

7.2. Total aggregate compensation across all claims shall not exceed \$2,000,000 USD. Claims will be reimbursed in order of receipt.

8. DISCLAIMERS

8.1 EXCEPT AS SPECIFICALLY STATED OTHERWISE IN THIS AGREEMENT, NAVER CLOUD TRUST SERVICE AND THE INDEPENDENT THIRD-PARTY REGISTRATION AUTHORITIES OPERATING UNDER THE NAVER CLOUD TRUST SERVICE WEB SERVER CERTIFICATION AUTHORITIES, INCLUDING ANY RESELLERS, CO- MARKETERS, OR ANY SUBCONTRACTORS, DISTRIBUTORS, AGENTS, SUPPLIERS, EMPLOYEES, OR DIRECTORS OF ANY OF THE FOREGOING EXPRESSLY DISCLAIM ALL OTHER WARRANTIES IN THE CERTIFICATE SERVICES WHETHER EXPRESS, IMPLIED, STATUTORY, BY USAGE OF TRADE, OR OTHERWISE. THIS DISCLAIMER IS EFFECTIVE TO THE MAXIMUM EXTENT ALLOWED BY LAW AND INCLUDES ALL WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. THE CERTIFICATE OR CERTIFICATE SERVICES ARE NOT TO BE USED FOR, OR RELIED UPON AS, CONTROL EQUIPMENT IN HAZARDOUS CIRCUMSTANCES OR CIRCUMSTANCES REQUIRING FAIL-SAFE PERFORMANCE, SUCH AS OPERATION OF NUCLEAR FACILITIES, AIRCRAFT NAVIGATION OR COMMUNICATION SYSTEMS, AIR TRAFFIC CONTROL SYSTEMS, WEAPONS CONTROL SYSTEMS, OR WHERE FAILURE COULD LEAD DIRECTLY TO DEATH, PERSONAL INJURY, OR SEVERE ENVIRONMENTAL DAMAGE, EACH OF WHICH IS AN UNAUTHORIZED USE OF A CERTIFICATE/CERTIFICATE SERVICES AND FOR WHICH A CERTIFICATE/CERTIFICATE SERVICES IS NEITHER DESIGNED NOR INTENDED. NAVER CLOUD TRUST SERVICE DOES NOT WARRANT THAT 1) THE CERTIFICATE OR CERTIFICATE SERVICES WILL MEET YOUR REQUIREMENTS OR YOUR EXPECTATIONS OR 2) THAT ACCESS TO THE CERTIFICATE OR CERTIFICATE SERVICES WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE.

8.2. EXCEPT FOR COVERED LOSSES UNDER THE LIMITED WARRANTY AND SUBJECT TO THE LIMITS SET FORTH THEREIN, YOU HEREBY WAIVE ALL LIABILITY OF THE NAVER CLOUD TRUST SERVICE, ITS AFFILIATES, AND THEIR OFFICERS, DIRECTORS, PARTNERS, EMPLOYEES, AND CONTRACTORS, RESULTING FROM OR CONNECTED TO THIS AGREEMENT AND YOUR USE OR RELIANCE ON A CERTIFICATE OR CERTIFICATE SERVICES. YOU WAIVE ALL LIABILITY FOR SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MIGHT OCCUR UNDER THIS AGREEMENT OR THROUGH THE USE OF A CERTIFICATE OR OTHER CERTIFICATE SERVICES. THIS WAIVER INCLUDES ANY DAMAGES FOR LOST PROFITS, REVENUE, USE, OR DATA. THIS LIMITATION SHALL APPLY EVEN IF THE NAVER CLOUD TRUST SERVICE IS AWARE OF THE POSSIBILITY OF SUCH DAMAGES. NAVER CLOUD TRUST SERVICE DOES NOT GUARANTEE THAT THE CERTIFICATE, CERTIFICATE SERVICES, OR ITS REPOSITORY INFORMATION WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS OR THAT ACCESS TO ITS REPOSITORY OR CERTIFICATES WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE.

9. INDEMNIFICATION

You agree to indemnify, defend, and hold harmless NAVER Cloud Trust Services and its agents, directors, shareholders, officers, agents, employees, successors and assigns from any and all third-party claims, suits, proceedings, judgments, damages, and costs (including reasonable attorney's fees and expenses) arising from:

- (i) your failure to perform the obligations of a Relying Party in accordance with this Agreement,
- (ii) your reliance on a Certificate or Certificate Services that is not reasonable under the circumstances, or
- (iii) your failure to check the status of a Certificate or Certificate Services to determine if the Certificate or Certificate Services is expired or revoked.

10. INTELLECTUAL PROPERTY

All intellectual property rights in the PKI services, Certificates, and documentation are owned by NAVER Cloud Trust Services or its licensors. No license or transfer is granted under this Agreement. You are granted a non-exclusive, non-transferable, non-sublicensable, limited license to use the Certificate or Certificate Services solely for purposes of relying on and validating such Certificate or Certificate Services, in accordance with the terms of this Agreement. You shall only use the Certificate or Certificate Services for the permitted use, and you shall not disclose, release, distribute, or deliver the Certificate or Certificate Services, or any portion thereof, to any third party without NAVER Cloud Trust Services' prior written consent. Any purpose or use not specifically authorized herein is prohibited unless otherwise agreed to in writing by NAVER Cloud Trust Services. Without limiting the foregoing and except as otherwise expressly set forth in this Agreement, you shall not at any time, directly or indirectly: (a) rent, lease, lend, sell, sublicense, assign, distribute, publish, transfer, or otherwise make available the Certificate or Certificate Services; (b) remove any proprietary notices included within the Certificate or Certificate Services; or (c) use Certificate or Certificate Services in any manner or for any purpose that infringes, misappropriates, or otherwise violates any intellectual property right or other right of NAVER Cloud Trust Services and/or data subject.

11. TERMINATION

11.1 Either party may terminate this Agreement at any time for convenience. Notice of termination shall be made by posting the notice on the NAVER Cloud Trust Services website.

11.2 If this Agreement is terminated for any reason, then you must not use or rely on a Certificate or any Certificate Services. Upon termination, the Limited Warranty shall no longer be available and all of NAVER Cloud Trust Services' obligations hereunder shall cease.

12. GOVERNING LAW AND DISPUTES

12.1 This Agreement shall be governed by the laws of the Republic of Korea. All disputes arising from or related to this Agreement shall be submitted to the exclusive jurisdiction of the Seoul Central District Court.

12.2 ANY DISPUTE RESOLUTION PROCEEDINGS, WHETHER IN ARBITRATION OR COURT, WILL BE CONDUCTED ONLY ON AN INDIVIDUAL BASIS AND NOT IN A CLASS OR REPRESENTATIVE ACTION OR AS A NAMED OR UNNAMED MEMBER IN A CLASS, CONSOLIDATED, REPRESENTATIVE OR PRIVATE ATTORNEY GENERAL ACTION, UNLESS BOTH YOU AND NAVER CLOUD TRUST SERVICE SPECIFICALLY AGREE TO DO SO IN WRITING FOLLOWING INITIATION OF THE PROCEEDINGS. THE WAIVER IN RELATION TO YOUR PARTICIPATION IN CLASS ACTIONS IN THESE TERMS IS NOT APPLICABLE TO THE EXTENT SUCH WAIVER IS PROHIBITED BY LAW.

13. MISCELLANEOUS

13.1 This Agreement represents the entire agreement between the parties regarding its subject matter.

13.2 If any provision is found unenforceable, the rest shall remain valid.

13.3 NAVER Cloud Trust Services may revise this Agreement at any time by updating its repository.

13.4 No third-party beneficiary rights are granted.

Last updated: October 20, 2025